

Provider Hot Tip

COVID-19: Pharmacy Signature Log Requirement

The MO HealthNet Division (MHD) is responding to an outbreak of respiratory disease caused by a novel (new) coronavirus. The virus has been named "SARS-CoV-2" and the disease it causes has been named "coronavirus disease 2019" (abbreviated "COVID-19").

For Pharmacy claims, MO HealthNet requires documentation of "offer to counsel" and also requires maintenance of a signature log to prove the prescription was delivered and received. This requirement is in section 13.11.B of the MO HealthNet Pharmacy Provider Manual.

During this event, the MHD will allow pharmacies to document in the signature log that the participant was not required to sign, in order to practice social distancing due to COVID-19.